

September 29, 2020

**DEPARTMENT OF HEALTH IN BAY COUNTY PROVIDES COVID-19 UPDATE, ANNOUNCES ONE NEW COVID-19 RELATED DEATH AND 38 NEW CONFIRMED CASES OF COVID-19**

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**Panama City, Fla.**— The Florida Department of Health in Bay County (DOH-Bay) confirmed one COVID-19 related death, an 86-year-old man. DOH-Bay offers condolences to the family and will continue to work diligently with our community partners to prevent the spread of COVID-19.

DOH-Bay also received confirmation of 38 additional cases of COVID-19 in Bay County residents with 280 negative test results and an 11.95% positive rate for September 28. There are four new non-resident cases.

According to the Agency for Health Care Administration, as of 10 a.m. today there are 27 persons in Bay County hospitals with a primary diagnosis of COVID-19.

Bay County's total case count is at 6,106 including 5,995 residents and 111 non-residents. There have been 105 COVID-19 related deaths of Bay County residents. There have been 26 deaths associated with long-term care facilities. Bay County's overall COVID-19 positive testing rate is 17 percent. Of the 34,585 tests processed, 28,532 tests are negative.

Cities of Bay County cases based on patient's ZIP Code: Panama City (3,845), Lynn Haven (913), Panama City Beach (772), Youngstown (134), Missing (102), Southport (91), Fountain (67), Callaway (26), Mexico Beach (13), Tyndall Air Force Base (12), Parker (5), Vernon (3), Inlet Beach (2), Ebro (1), Bayou George (2), Seacrest (1), Alys Beach (1), Rosemary Beach (1), Watersound (1) and Mildford (1).

Data is preliminary and subject to change based on public health investigations.

**Get Your Flu Shot Now**

**The Florida Department of Health urges Floridians to contact their health care provider or pharmacy to get vaccinated against the flu as soon as possible.**

**Reducing illness and hospitalization from the flu helps keep everyone safer.**

- Stay home if you're sick
- Cover coughs and sneezes
  - Wash your hands
- **Save lives by reducing the spread of viruses.**

**Testing**

*Bay County*

**Lynn Haven Sports Park**, 2201 Recreation Drive

**Callaway Recreational Complex**, 500 Callaway Parkway

**Hours:** Monday, Wednesday, and Friday from 7 a.m. to 3 p.m. and Tuesday and Thursday from 10 a.m. to 6 p.m.

**Criteria:** 18 and older with photo identification required upon arrival for appointment and Children 5-17 can be tested with a parent or guardian

**Cost:** Free

**Appointments recommended.** To make an appointment for a test, visit <https://makoexchangedev.com/baycounty/>. While appointments are encouraged, walk-in clients are being accepted at both testing locations after 10:30 a.m. on Monday, Wednesday, and Friday and after 1 p.m. on Tuesday and Thursday.

*DOH-Bay*

DOH-Bay is testing anyone **with symptoms** of COVID-19 and **close contacts to confirmed COVID-19 cases**. For screening, please call DOH-Bay at (850) 872-4455 from 8 a.m. to 5 p.m. Monday through Friday and follow the prompts. Testing is by **appointment only**.

Symptoms of COVID-19 include fever, cough, shortness of breath, chills, muscle pain, new loss of taste or smell, vomiting or diarrhea, and/or sore throat. The CDC has a symptom checker available at [CDC.gov/coronavirus](https://www.cdc.gov/coronavirus/).

If you have been in **close contact**, defined as someone who is within **less than 6 feet for at least 15 minutes of a COVID-19 positive**, you should consider testing. Even if your test is negative, you should **stay home for 14 days** and monitor for symptoms.

For additional testing options and information, visit [Bay.FloridaHealth.gov](https://www.floridahealth.gov/).

## Test Results

### *Bay County Testing Sites*

To contact the testing lab to inquire about your results, please call (919) 390-3060 or email [info@makomedical.com](mailto:info@makomedical.com). You will **receive a text message** when your **results** are ready. You will **access your test results** through the same website where you registered for testing. Simply visit <https://makoexchangedev.com/baycounty/>, log-in, and there is a link to get results.

*DOH-Bay*

Exposed or tested positive? Look out for an official call from COVID-19 contact tracers. Answer calls from **833-673-0864 (0865,0866, 0867, 0868), 833-443-5364, or 850-583-2419**, or county health departments to discuss potential exposure to COVID-19 with a contact tracer. Contact tracers will NEVER ask for your Social Security number or financial information. Save the numbers in your contacts so you never miss the call.

If you need physical copies of your COVID-19 test results, please follow the directions below:

**Phone:** Call **(850) 872-4455** and follow the prompts to **COVID test results** prompts and request the status with the representative. You will be provided with the option to obtain your results in person (if negative) or electronically (negative or positive).

**Office:** If you come to our office, do not get out of your car. Please call **(850) 872-4455** and follow the **COVID test results prompts**. Please let us know you are in the parking lot and we will **deliver your results to you in your vehicle**.

**Email:** You can make your request by emailing [baymedicalrecords@flhealth.gov](mailto:baymedicalrecords@flhealth.gov). After you complete the authorization form, you will need to respond with a picture of your photo ID and we will send your result to you via an encrypted email. The email must be viewed on a desktop or laptop PC as the encryption is not mobile friendly.

## Additional Data

The state provides a report detailing surveillance data for every Florida county, which is available [here](#).

In order to make the daily COVID-19 report easier to download and more accessible, the daily report will now separate case line data in a separate PDF. Both reports will continue to be updated daily. The case line data report is available [here](#).

Florida long-term care facility data:

- The list of long-term care facilities with active COVID-19 cases is available [here](#).
- The list of long-term care facilities with deaths is available [here](#), which is updated weekly.

The antibody COVID-19 test results report will be provided once a week and contains county, race and lab information on antibody COVID-19 tests conducted in Florida. The report for antibody tests conducted by private health care providers is available [here](#) and the report for antibody tests conducted at state-supported COVID-19 testing sites is available [here](#).

The Agency for Health Care Administration added an additional tab to the [Hospital Bed Capacity Dashboard](#) to reflect hospitalizations with the primary diagnosis of COVID-19.

**More information on a case-by-case basis can also be found [here](#).**

### **For more Information on COVID-19**

For text alert updates from the Florida Department of Health in Bay County, text “bayhealth” to 888-777. For additional information specific to Bay County, visit <http://bay.floridahealth.gov/> or BayHealthCOVID19.com. Contact the Citizens Information Center seven days a week from 10 a.m. to 6 p.m. at (850) 248-6090, or email [ask@baycountyfl.gov](mailto:ask@baycountyfl.gov).

To find the most up-to-date information and guidance on COVID-19, please visit the Department of Health’s dedicated COVID-19 website at [FloridaHealthCOVID19.gov](http://FloridaHealthCOVID19.gov). For any other questions related to COVID-19 in Florida, call (866) 779-6121. The Call Center is available 24 hours per day or email [COVID-19@flhealth.gov](mailto:COVID-19@flhealth.gov).

The free *StrongerThanC19* app is available to both iOS and Android users and can be downloaded from the Apple or Google app stores. The *StrongerThanC19* app and [website](#) are designed to gather information to help the Department of Health track and slow the spread of COVID-19 in Florida; they are not intended to be used as a symptom checker designed to dispense medical advice.

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About the Florida Department of Health

The department, nationally accredited by the Public Health Accreditation Board, works to protect, promote and improve the health of all people in Florida through integrated state, county and community efforts. Follow us on Facebook, Instagram and Twitter at @HealthyFla. For more information about the Florida Department of Health, please visit [www.FloridaHealth.gov](http://www.FloridaHealth.gov).